



Foreword

The following general terms and conditions form an integral part of the rental agreement for the period you have booked and are therefore understood to be known and accepted by you at the time of signing.

Booking

The lease begins from the moment the 'deposit equal to 30% of the rent is sent and is considered concluded on the last day of your stay. Payment must be made within 48 hours of the reservation request by bank transfer. The presence of any pets (dogs and cats) may be allowed only with our express approval, as many owners do not like or want the presence of any animals. Please note that the water in the Municipality of San Teodoro is not drinkable and is not allowed to be used as a beverage.

Payments and benefits

The provision of linen is optional and if not requested at the time of booking, must be communicated no later than 10 days before arrival. The balance of the agreed amount, together with the optional services (linen) are to be paid upon arrival at the Agency, upon handover of the keys by cash, check, advance transfer and ATM. Cash is specifically requested for the tourist tax and security deposit.

Arrivals and departures

The delivery of the keys of the accommodation, with the completion of the acceptance practice is scheduled for the day of contractual arrival from 16:00 to 19:30 at the Agency Case Vacanze San Teodoro, Via Gramsci 19, 07052 San Teodoro (SS). In case of arrival after 7:30 pm, please notify us at the following number +39 347/0895735 so that our staff can send you the location and show you where to find the keys. Only and exclusively in this case the balance transactions and the processing of the paperwork, can take place the following day.

The contractor must have ID and the reservation number. Departure is expected no later than 10:00 a.m. on the day stipulated in the contract. In the case of late arrival or early departure, no refund will be given.

Cancellation of the contract by the traveler

In case of any cancellation, the deposit paid will be refunded as below:

STANDARD RATE- free cancellation (no penalty) up to 60 days before arrival. 40% refund up to 30 days before arrival. Beyond 30 days there will be no refund and the deposit paid will be retained. TARIFF

BESAFE- in case of cancellation, the deposit paid will be refunded taking into account the contractual conditions of the insured rate and in any case only for certifiable reasons. <https://www.besaferate.com/coperturaassicurativa/>

Alternative or cancellation of the contract by the Agency Case Vacanze San Teodoro

Case Vacanze San Teodoro reserves the right to replace the booked apartment with an offered one of equal value in case of serious unforeseen circumstances.

Obligations of the tenant

At the time of delivery of the keys you must pay a deposit of € 100.00 exclusively in cash. The occupancy of the apartment is limited to the number of persons mentioned in the reservation. The deposit will be fully refunded only after a positive check of the state of the apartment by one of our operators. In the event of damage or any breakage to objects or property and the lack of and/or damage to any linen that may have been booked, they will have to be compensated at the market price. The tenant agrees to occupy the apartment respecting all rules of good neighborliness. The cleaning of the kitchenette, dishes and kitchen equipment must be done by the client as it is not included in the final cleaning, otherwise € 30.00 will be deducted from the deposit. On the day of departure garbage must be disposed of as per the instructions received at check-in. In case of presence of garbage € 50 will be retained for disposal by our staff.

Cases in which Case Vacanze San Teodoro is not to be held liable: damage to property and/or persons, accidents, fire, theft, undrinkable water, negligence on the part of the tenant and inconveniences in general that may occur in the apartment. For any dispute dependent on this contract, the court of Sassari shall have exclusive jurisdiction.

REPERABILITY 9 am to 1 pm and 4 pm to 7:30 pm.

Office +390784/1896040

PAMELA +39 393/9270429 JANET +39 347/0895735 .

For emergencies outside office hours the number to contact is +39 351 6790054